

PRIVACY POLICY Effective Date: October 21, 2025 Website: www.theflatsaptsdallas.com Company: The Flats Dallas

1. INTRODUCTION The Flats Dallas (“we,” “our,” or “us”) values your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and protect the information you provide when visiting our website, submitting a rental application, or interacting with our marketing campaigns, including social media advertisements. By using our website or providing your personal information, you consent to the practices described in this Privacy Policy.

2. INFORMATION WE COLLECT We may collect the following types of information: - Name - Phone number - Email address

We collect this information only when you voluntarily provide it through our website forms, rental applications, or online advertisements.

3. HOW WE COLLECT INFORMATION We collect information in the following ways: - When you fill out an inquiry or contact form on our website - When you submit a rental application online or in person - When you respond to our digital advertisements on platforms such as Facebook, Instagram, or Google We do not use cookies or tracking technologies to collect additional personal information without your consent.

4. HOW WE USE YOUR INFORMATION The information we collect is used to: - Respond to your inquiries and provide leasing information - Process rental applications and verify eligibility - Schedule property tours or contact you about availability - Send follow-up communications related to your housing interest

Your information will only be used for purposes directly related to your inquiry or rental application.

5. DATA SHARING AND DISCLOSURE We do not sell, share, rent, or trade your personal information with third parties. We may, however, share information when required by law or to comply with a legal obligation, such as a court order or government request.

6. DATA RETENTION We retain your personal information only as long as necessary to fulfill the purposes outlined in this Privacy Policy or as required by law. When no longer needed, we securely delete or anonymize your data.

7. DATA SECURITY We implement reasonable physical, electronic, and administrative safeguards to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, please note that no method of data transmission over the internet is 100% secure.

8. YOUR RIGHTS AND CHOICES You may at any time request to: - Access, correct, or delete your personal information - Withdraw your consent for us to contact you To exercise these rights, please contact us using the details provided below.

9. CHILDREN'S PRIVACY Our website and services are not directed to children under 18. We do not knowingly collect personal information from anyone under the age of 18. If we become aware that we have collected such information, we will delete it promptly.

10. UPDATES TO THIS POLICY We may update this Privacy Policy from time to time to reflect changes in our practices. Updates will be posted on this page with a new effective date. Your continued use of our website constitutes acceptance of any updated terms.

11. CONTACT US If you have any questions or concerns regarding this Privacy Policy or your personal information, please contact us:

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